



The Thomas More Project is a Bristol based charitable trust supporting people with learning disabilities. The Falldon Way Service is a residential home for people in the Henleaze area of Bristol and supports people who may have additional healthcare needs as well as learning disabilities. Since 2014, The Thomas More Project has also provided a supported living service for people wishing to live more independently based in Bishopston. Both of their services are close to shops and other local amenities and within easy reach of the City Centre.

The Challenge

The Thomas More Project wanted to streamline their telephony and internet service contracts, as well as reduce expenditure within the business. RHM carried out the necessary reviews and surveys to ensure that we provided the right solution within their budget.

“RHM have always taken the time to listen to our needs. They helped us grow as an organisation & to understand the technology available to enable us to do this. If your business is struggling with telephony & internet services, I wholeheartedly recommend RHM, especially Nicky Poole who always goes the extra mile.” - Liz Hancock

The Solution

RHM consulted with The Thomas More Project to establish the requirements and needs of the organisation. A survey was conducted to assess the technology available at the head office location. RHM reviewed all the options determining which technology had the best performance for the least amount of cost.

RHM provided the following benefits:

- Improved service levels
- Reliable and stable connections
- Excellent customer service
- Scope to improve services in the future