

Cookie Notice

This cookie notice has been drafted to inform visitors of our website about the use of cookies and similar technologies. It will outline what cookies are and where we use them in line with our responsibilities under the Privacy and Electronic Communications Regulations (PECR) and the UK General Data Protection Regulation (GDPR).



Document Management

Revision History

Version	Date	Summary of Changes	Updated by	Title/Responsibility
V0.1	11.06.2024	Initial Version	Georgina Daugherty	Information Governance Specialist

Reviewers

This document must be reviewed by the following people:

Version	Reviewer name	Title / Responsibility	Date
V0.1	Nick Hunt	Technical Manager	13.06.2024
V0.1	Nick Thomas	Managing Director	13.06.2024

Approved for Publication by:

Version	Name	Title / Responsibility	Date
V0.1	Nick Thomas	Managing Director	13.06.2024

1. Introduction

This cookie notice has been drafted to inform visitors of our website about the use of cookies and similar technologies. It will outline what cookies are and where we use them in line with our responsibilities under the Privacy and Electronic Communications Regulations (PECR) and the UK General Data Protection Regulation (GDPR).

We are committed to protecting and respecting your privacy. If you have any questions regarding this cookie notice and our approach to privacy, email us at: enquiries@rhmtelcom.com.

2. Who we are

RHM Telecommunications Ltd ('RHM Telecom') is registered as a limited company (Companies House No.03771726) in the United Kingdom (UK). To enable us to offer services that process personal data in the UK we have registered with the Information Commissioner's Office (ICO) under registration no. [Z5331073](#).

3. What is a cookie?

Cookies are small text files that are placed on your computer by websites that you visit. They are widely used in order to make websites work, or work more efficiently, as well as to provide information to the owners of the site.

Using cookies allows websites to recognise a user's PC, laptop or smartphone and store information about their preferences and past actions.

A cookie usually contains the name of the website from which it comes, a "lifetime", and a "value", which is usually a randomly generated unique number. They do not alone identify you as an individual but they do require your consent/permission to run in most cases.

Cookies do not typically contain any information that personally identifies a user, but personal information that we store about you may be linked to the information stored in and obtained from cookies.

To find out more about cookies, you can visit the '[AllAboutCookies.org](#)' website.

4. Does RHM Telecoms use cookies?

Yes, the table below lists the cookies we use and the purposes we use cookies for:

Cookie Name	Purpose	Duration	Cookie Type	Domain
CookieLawInfoConsent	This cookie is used to save the user consent of visitors and is used internally by the GDPR Cookie Consent plugin (WordPress). It works only in coordination with the primary cookie, viewed_cookie_policy.	1 year	Necessary	www.rhmtelecom.com
PHPSESSID	This cookie is used to provide functions across pages (Apache Server).	Session	Functionality	www.rhmtelecom.com
_fbp	This cookie is used by Facebook to track the user's activity across different websites.	90 days	Analytics/Marketing	.rhmtelecom.com
_ga	This cookie is used by Google Analytics to track unique users and track their engagement with the website.	2 years	Analytics/Marketing	.rhmtelecom.com
_ga_7R2ZFF55CY	This cookie is used by Google Analytics to track unique users and track their engagement with the website.	1 year	Analytics/Marketing	.rhmtelecom.com
_ga_ZQCRWWYH82	This cookie is used by Google Analytics to track unique users and track their engagement with the website.	1 year	Analytics/Marketing	.rhmtelecom.com
_gid	This cookie is set by Google and is used to distinguish users.	24 hours	Marketing	.rhmtelecom.com
apbct_cookies_test	CleanTalk Spam Protect: used to prevent spam - reads if cookies	Session	Necessary	www.rhmtelecom.com

	can be placed.			
apbct_headless	CleanTalk Spam Protect: used to detect spam and improve the website's security (acts as a complete anti-spam solution and firewall).	Session	Necessary	www.rhmtelecom.com
apbct_page_hits	CleanTalk Spam Protect: used to detect spam and improve the website's security (acts as a complete anti-spam solution and firewall).	Session	Necessary	www.rhmtelecom.com
apbct_pixel_url	CleanTalk Spam Protect: used to make WordPress anti-spam cookies, e.g., spam on forms and comments.	Session	Necessary	www.rhmtelecom.com
apbct_prev_referrer	CleanTalk Spam Protect: Used to store referring IDs and prevents unauthorised spam from being sent from the website.	Session	Necessary	www.rhmtelecom.com
apbct_site_landing_ts	CleanTalk Spam Protect: used to detect spam and improve the website's security (acts as a complete anti-spam solution and firewall).	Session	Necessary	www.rhmtelecom.com
apbct_site_referrer	CleanTalk Spam Protect: used to prevent spam and to store the referrer page address which led the user to the website.	3 days	Necessary	.www.rhmtelecom.com
apbct_timestamp	CleanTalk Spam Protect: used to detect spam and improve the website's security (acts as a complete anti-spam solution and firewall).	Session	Necessary	www.rhmtelecom.com
apbct_urls	CleanTalk Spam Protect: used to prevent spam and to store the addresses (URLs) visited on the website.	3 days	Necessary	.www.rhmtelecom.com

cookieawinfo-checkbox-advertisement	This cookie is set by the GDPR Cookie Consent plugin. The cookie is used to store the user consent for the cookies in the category "advertisement".	1 year	Necessary	www.rhmtelecom.com
cookieawinfo-checkbox-analytics	This cookie is set by the GDPR Cookie Consent plugin. The cookie is used to store the user consent for the cookies in the category "analytics".	1 year	Necessary	www.rhmtelecom.com
cookieawinfo-checkbox-functional	This cookie is set by the GDPR Cookie Consent plugin. The cookie is used to store the user consent for the cookies in the category "functional".	1 year	Necessary	www.rhmtelecom.com
cookieawinfo-checkbox-necessary	This cookie is set by the GDPR Cookie Consent plugin. The cookie is used to store the user consent for the cookies in the category "necessary".	1 year	Necessary	www.rhmtelecom.com
cookieawinfo-checkbox-others	This cookie is set by the GDPR Cookie Consent plugin. The cookie is used to store the user consent for the cookies in the category "others".	1 year	Necessary	www.rhmtelecom.com
cookieawinfo-checkbox-performance	This cookie is set by the GDPR Cookie Consent plugin. The cookie is used to store the user consent for the cookies in the category "performance".	1 year	Necessary	www.rhmtelecom.com
ct_checked_emails	CleanTalk: Used to track email interaction on the site, e.g., remembering if a user has verified their email address during the session.	Session	Necessary	www.rhmtelecom.com
ct_checkjs	CleanTalk Spam Protect: used to	Session	Necessary	www.rhmtelecom.com

	detect spam and improve the website's security (acts as a complete anti-spam solution and firewall).			
ct_fkp_timestamp	CleanTalk Spam Protect: used to detect spam and improve the website's security (acts as a complete anti-spam solution and firewall).	Session	Necessary	www.rhmtelecom.com
ct_has_scrolled	CleanTalk: Used to track if a user has scrolled on a webpage during their session to understand user engagement (distinguishes between humans and bots)	Session	Necessary	www.rhmtelecom.com
ct_mouse_moved	CleanTalk Spam Protect: used to detect spam and improve the website's security (acts as a complete anti-spam solution and firewall).	Session	Necessary	www.rhmtelecom.com
ct_pointer_data	CleanTalk Spam Protect: used to detect spam and improve the website's security (acts as a complete anti-spam solution and firewall).	Session	Necessary	www.rhmtelecom.com
ct_ps_timestamp	CleanTalk Spam Protect: used to detect spam and improve the website's security (acts as a complete anti-spam solution and firewall).	Session	Necessary	www.rhmtelecom.com
ct_screen_info	CleanTalk: Used to record information about the user's screen, such as resolution, to help optimise the website's display.	Session	Necessary	www.rhmtelecom.com
ct_timezone	CleanTalk Spam Protect: used to detect spam and improve the	Session	Necessary	www.rhmtelecom.com

	website's security (acts as a complete anti-spam solution and firewall).			
guest_id	This cookie is set by Twitter and serves to identify the user with a unique number associated with Twitter.	2 years	Marketing/ Third-Party	.twitter.com
guest_id_ads	This cookie is set due to Twitter integration and sharing capabilities for social media	2 years	Marketing/ Third-Party	.twitter.com
guest_id_marketing	This cookie is used to detect whether a user is logged into Twitter	2 years	Marketing/ Third-Party	.twitter.com
muc_ads	This cookie is used by Twitter to optimise ad relevance by collecting visitor navigation data.	2 years	Marketing/ Third-Party	.t.co
personalization_id	This cookie is set by Twitter and allows the visitor to share content from the website onto their Twitter profile.	2 years	Marketing/ Third-Party	.twitter.com
viewed_cookie_policy	This primary cookie monitors the user's consent to the use of cookies when they click the applicable buttons on the cookie banner i.e. 'Accept': to give consent. No personal information is collected by this cookie and its activation depends only on response to the user's action.	1 year	Necessary	www.rhmtelecom.com

Our service providers use cookies and those cookies may be stored on your computer when you visit our website.

We use Google Analytics to analyse the use of our website. Google Analytics gathers information about website use by means of cookies. The information

gathered relating to our website is used to create reports about the use of our website.

Google's privacy policy is available at: <https://www.google.com/policies/privacy/> and more information on the cookies used by Google Analytics is available at: <https://business.safety.google/adscookies/>.

5. How to change your cookie preferences

All modern browsers allow you to change your cookie settings in your default browser configuration. If you block cookies, it may have a negative impact upon the usability of many websites. The following links may be helpful in helping you understand how you can update your browser cookie settings:

- [Microsoft Edge cookies information](#)
- [Internet Explorer cookies information](#)
- [Chrome cookies information](#)
- [Firefox cookies information](#)
- [Safari \(OS X\) cookie information on Mac \(desktops and laptops\)](#)
- [Safari \(iOS\) cookies information \(mobile devices\)](#)
- [Opera cookies information](#)
- [Android cookies information](#)

In addition, you may opt out of cookies utilised by Google Analytics across all websites via the [Google Analytics Opt Out tool](#).

6. Further Information from the UK regulator on cookies

Further information from the Information Commissioner's Office (ICO) on what you should expect from the use of cookies and your rights is available here:

[Cookies | ICO](#)