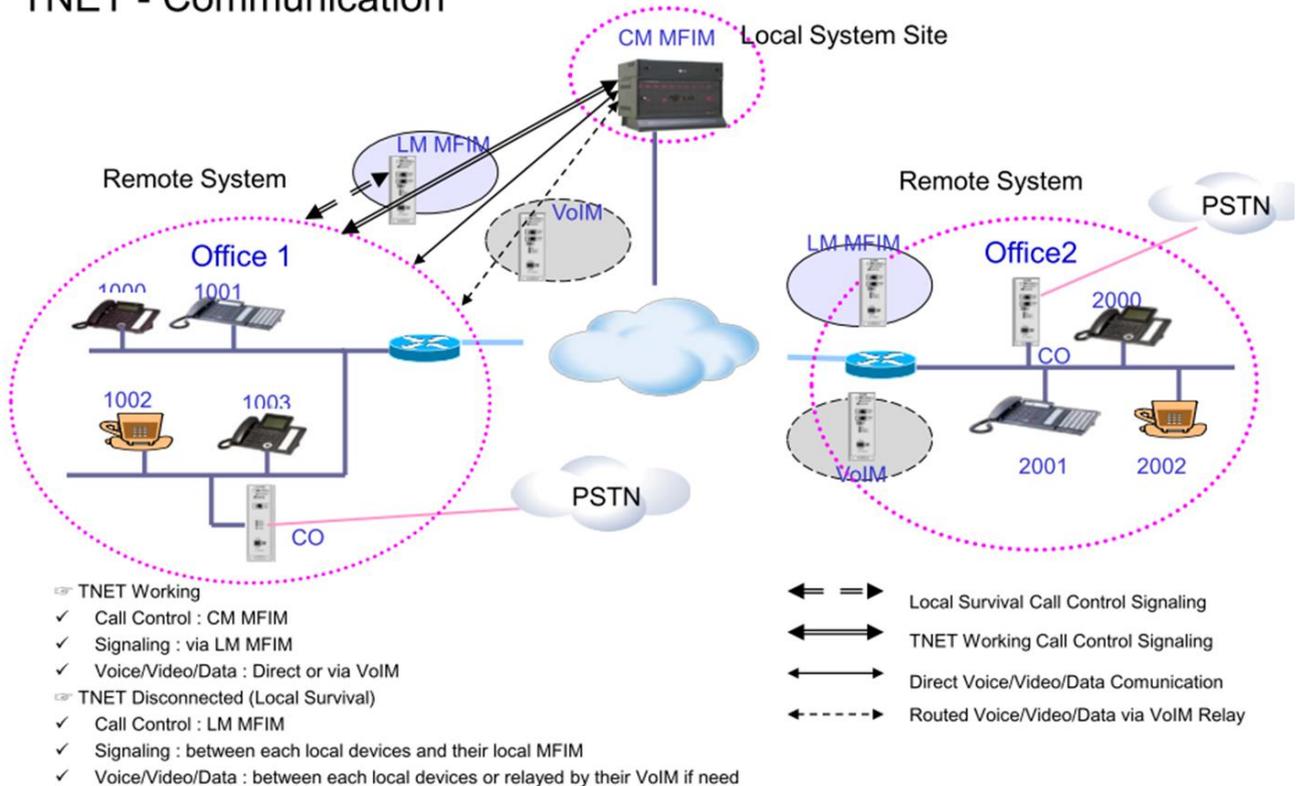


## T-NET OVERVIEW

### TNET - Communication



Transparent Networking is also known as Local Survivability. It is a feature within the iPECS that allows two systems to be networked together, with full feature transparency, and enables the remote site to continue to operate should the network fail between two sites.

In a T-Net scenario you will have one master system, the CM, and any remote systems will be known as LM.

The CM will manage the call control of all devices in normal operation. The LM systems will take over the call control of their local devices in Local Survivable mode.

To set up T-Net:

1. Programme each system (CM & LM) with the basic details required to activate the systems and connect the devices and trunks located at each site. This programming is minimal.
2. Enable the T-Net License on each system to create the transparent network between each system
3. The devices from the remote LM systems will now be available on the CM.
4. Programme the entire system call flow from the CM – this will allow the call routing, hunt groups, DDIs etc. to be created to incorporate the entire estate and ensure that in normal operation the system will operate how the business requires it do so.
5. Any programming required on the LM systems will now only be required to reflect call routing that will be operational in a failover scenario.

Another way of explaining this is to think about the handsets on the LM sites as having two profiles – Profile A is related to the programming on the CM and is active in normal operation. Profile B is related to the LM systems and is only active in a failover/local survivable scenario which is activated when the LM system cannot reach the CM.

RHM will also offer as part of our support contract the option to fulfil all of your programming requests remotely FOC as part of your support contract with a 4 working hour SLA.